

INTRODUCTION

WELCOME PACKETS

Ideally a welcome packet should be able to fit inside _____.

Possible items inside a welcome folder include:

1. _____
2. _____
3. _____
4. _____
5. _____

Material Sources

- "What is the Orthodox Church?" navy blue trifold with a timeline of Church history is from _____ at the website is stjohnsmonastery.org.
- The full-color letter size Welcome folder + variety of trifold brochures are available for **free** from _____. All I need to do to get them is email Fr. Jim Kordaris and his email is _____ with the number requested and where to send them.
- Sample text for a welcome letter is available _____.
- Trifold envelopes are available from Oblation Papers & Press in Portland, Oregon.
- A variety of comprehensive brochures are available to order at _____.

GREETERS & TRAINING

_____ people is too few for a greeting team.

Three positive things a greeter can do without saying a word are:

1. _____
2. _____
3. _____

One recommended greeter training resource is _____.

One way to help guests to prepare for their visit is to _____

_____.

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After getting to know a guest better during coffee hour, find a way to respond to their _____ . This might include _____ or _____ .

FOLLOW-UP

The ideal person to manage follow-up is _____ .

Guests should receive some kind of contact within _____ hours of their visit.

The six follow-up touches recommended by Fr. Barnabas are:

1. _____ from _____ on _____
2. _____ from _____ on _____
3. _____ from _____ on _____
4. _____ from _____ on _____
5. _____ by _____
6. _____ by _____

The average American needs at least _____ "touches" to begin the process of connection.

IN SUMMARY

REFLECTION QUESTIONS

What is our Welcome Ministry already doing well?

Where is our Welcome Ministry weak?

Who might be a great addition to our team?

What action steps do I need to take to help our parish Welcome Ministry?